# PeerGuide Privacy Policy

PeerGuide ("we," "our," or "us") respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile application and related services (the "App").

## 1. Information We Collect

- **Account Information:** When you create an account, we collect your name, email address, and payment details if you choose to offer or request help.
- **User Content:** Questions, answers, and messages you post or share in the App.
- **Payment Information:** Processed securely by third-party providers (e.g., Stripe, PayPal). We do not store full payment card details.
- **Usage Data:** Device information, log data, and analytics (e.g., crash reports, interactions) to improve performance.

## 2. How We Use Information

- Provide and operate the App's features.
- Facilitate peer-to-peer requests and payments.
- Improve functionality, security, and user experience.
- Communicate updates, support, and promotional content (you may opt out).
- Enforce our Terms of Service and protect user safety.

## 3. How We Share Information

- **With Other Users:** Your chosen profile details and any content you post.
- **With Service Providers:** For hosting, analytics, and payments.
- **For Legal Reasons:** If required to comply with laws, regulations, or protect rights and safety.

## 4. Data Retention

We retain your data as long as your account is active or as required by law. You may request deletion by contacting us.

## 5. Security

We implement reasonable technical and organizational measures to protect your data, but no method of transmission or storage is completely secure.

## 6. Your Rights

Depending on your location, you may have rights to access, correct, or delete your data, or object to certain uses. Please contact us to exercise these rights.

## 7. Children's Privacy

PeerGuide is not intended for children under 13 (or 16 in the EU). We do not knowingly collect personal information from children.

## 8. Changes to this Policy

We may update this Privacy Policy from time to time. We will notify users of material changes.